Capability Statement

Business Process Automation (BPA)



Company Name	eliteBco, LLC (founded in 2009) dba Elite Business Consultants
Owner	Luis A. Baez-Black, CPA, President & CEO
DUNS CAGE No.	962880782 690R5
Value Proposition	 Process Automation and Tracking Give life to your standard operating procedures by implementing a Business Process Automation solution Evaluate performance and identify bottlenecks Make sure tasks are performed according to standards
	 100% Adaptable System for a Perfect Fit Customizable to precisely fit your business processes Scalable and adaptable as your business grows and evolves in the future Turnkey System Offers Ease of Use and Mobile Access With pre-configured processes, you can start using the system without much effort Define business and escalation rules graphically Ease of Integration
	 Standard integration works out of the box, including email, Exchange, LDAP, and single sign-on Easy integration with custom software
Services	Business Process Automation (BPA) ServicesAdditional Services• Process Management Consulting• Document Digitization and Content Management• Data Quality Plans• Disaster Recovery• Data Audits, Mining and Quality Control• Disaster Recovery• Business Intelligence and Database Integration• Outsourcing and Out-Tasking
NAICS Codes	Core NAICS CodesAdditional NAICS Codes541611: Admin Mgmt & General Mgmt Consulting Svcs511210: Software Publishers541519: Information Technology Value Added Resellers541513: Computer Facilities Mgmt Services518210: Data Processing, Hosting, and Related Services541511: Custom Computer Programming Svcs541211: Offices of Certified Public Accountants541512: Computer Systems Design Services561110: Office Administrative Services
Contract Vehicles	• 8(a) Set-Aside • Purchase Order • Subcontract • P-Card
Supplier Diversity	Certified 8(a) (expires 6/21/2022) Certified HUBZone Minority Business Enterprise (MBE)
Notable Clients	HUD GSA U.S. Army U.S. Navy USAID DHS Department of the Treasury
How We are Different	 Specialized Software. We are experts in implementing Agiloft, a sophisticated state-of-the-art Business Process Management solution delivered through software as a service (SaaS) or on premise. Project Management Approach. We manage risks, reporting, and quality control of all the work we perform. Process Design. We analyze and improve our processes to achieve operational efficiencies at every step, documenting changes to our standard operating procedures whenever needed. Bi-Lingual. We are fluent in English and in Spanish.
Contact Information	1875 Connecticut Ave. NW, 10th Fl.161 Ave. Ponce de Leon, Suite 201Washington, DC 20009San Juan, PR 00917sales@elitebco.comsales@elitebco.com(202) 838-3014(787) 903-5483